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ADVANCED
NETWORK DEVICES

IPClockWise Professional Service

Version 2.0

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U.S.A

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Static Electric Warning



TROUBLESHOOTING AND ADDITIONAL RESOURCES

Complete Support Site with User Guides & Help: <http://www.anetdsupport.com/>
Additional App Notes: <http://www.anetdsupport.com/AppNotes>
Customer Feedback Survey: <http://www.anetdsupport.com/survey>
AND Legal Disclaimer: <http://www.anetd.com/legal>

OVERVIEW

IPClockWise Professional Service acts as a Windows service that performs many of the functions of the IPClockWise application. Once configured on a particular machine, IPClockWise Professional Service will start with Windows and perpetually run in the background, handling all its tasks, regardless of whether the IPClockWise application is open, or even whether a user has logged in to the computer.

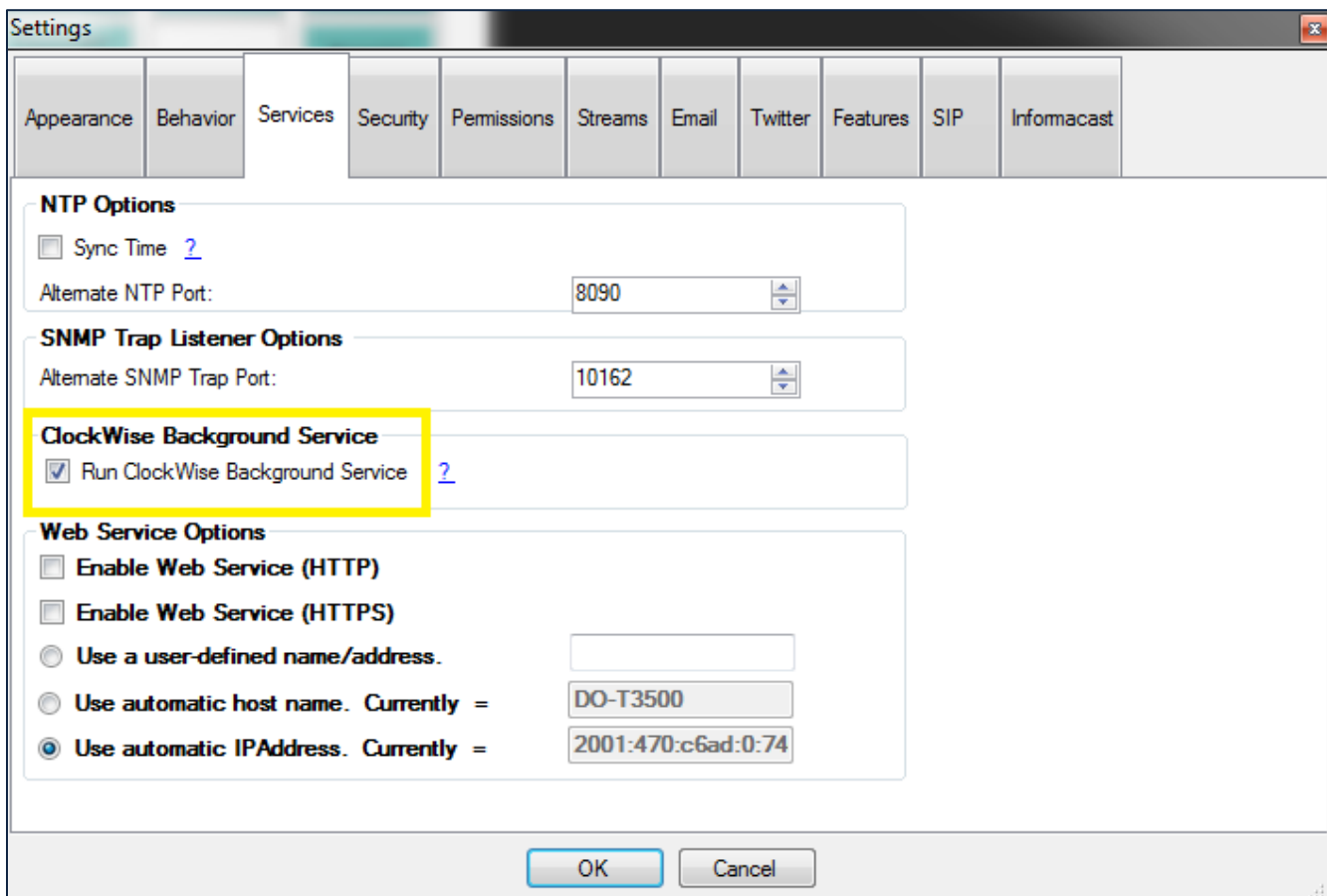
IPClockwise Professional Service shares the settings of the IPClockWise application installed on the same computer. The IPClockWise Professional Service will pick up any change to the IPClockWise application settings automatically. As a result, users can modify Events, Alerts, Groups, and other IPClockWise settings using the IPClockWise application as normal, and those changes will automatically take effect in IPClockWise Professional Service.

The following list shows some of the features of the IPClockWise application that IPClockWise Professional Service handles:

- Event scheduling
- Google Calendar Event interface
- CAP Event interface
- HTTP config file and firmware file service
- HTTP device registration handling
- HTTP alert triggering
- SNMP alert triggering
- SIP alert triggering
- InformaCast triggering
- NTP service

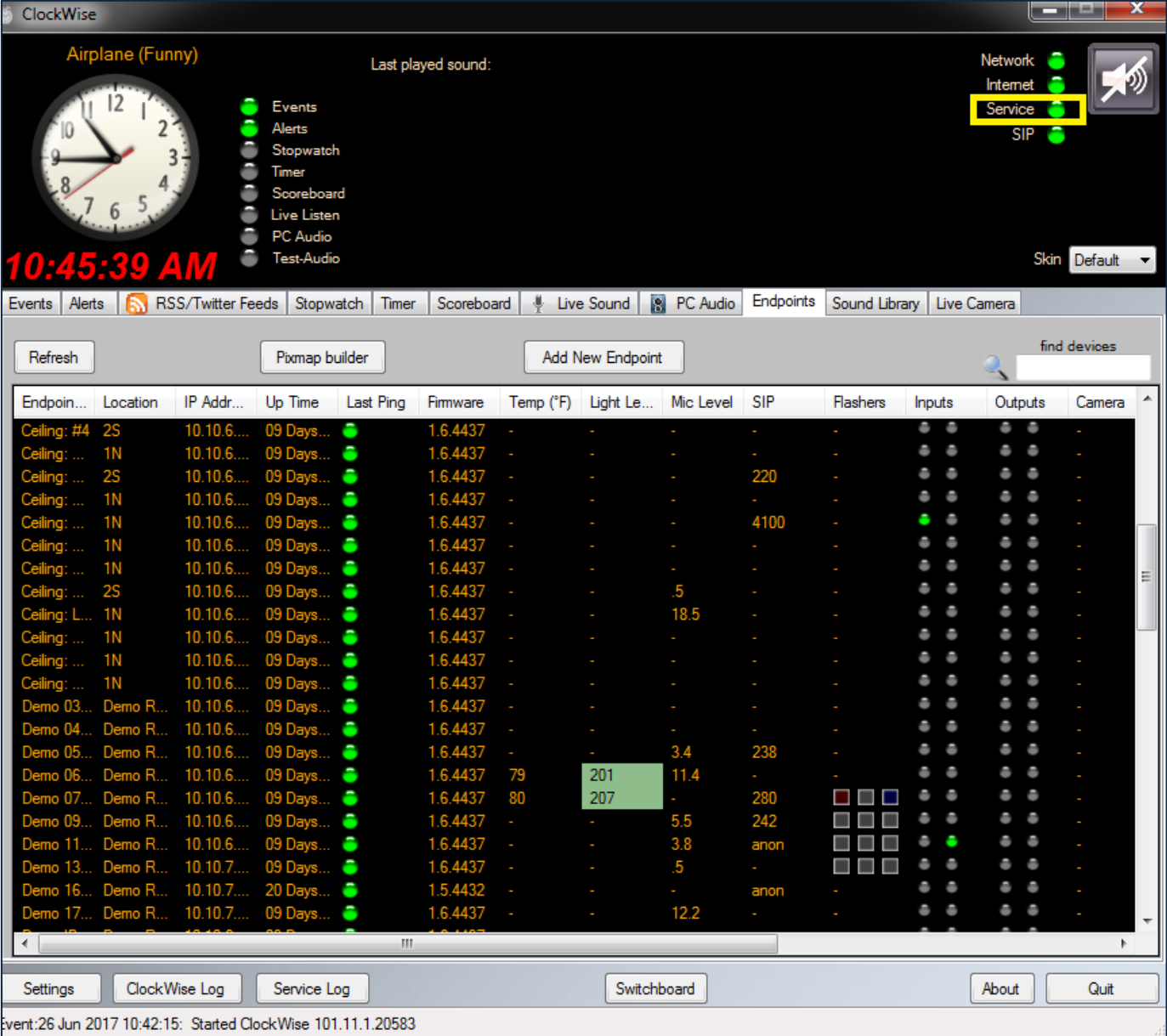
CONFIGURING IPCLOCKWISE PROFESSIONAL SERVICE

1. In IPClockWise, click on the *Settings* button in the bottom left corner of the form.
2. Click on the **Services** tab.
3. Check the checkbox labeled **Run ClockWise Background Service**. If the checkbox appears grayed out, then your IPClockWise license does not support the IPClockwise Professional Service. You will need to select a more advanced license type, like ExtendedPlusService, in the IPClockWise licensing dialog, or request such a license from AND before using IPClockWise Professional Service.



4. Click the *OK* button.

- A green dot should now be visible next to the label **Service** in the top right corner of IPClockwise. The green dot indicates that the IPClockWise Professional Service is running, and that it will handle Events and all network communications for IPClockWise.



Network: Network
 Internet: Internet
Service: Service
 SIP: SIP

Endpoint	Location	IP Addr...	Up Time	Last Ping	Firmware	Temp (°F)	Light Le...	Mic Level	SIP	Flashers	Inputs	Outputs	Camera
Ceiling: #4	2S	10.10.6...	09 Days...	<input checked="" type="checkbox"/>	1.6.4437	-	-	-	-	-	-	-	-
Ceiling: ...	1N	10.10.6...	09 Days...	<input checked="" type="checkbox"/>	1.6.4437	-	-	-	-	-	-	-	-
Ceiling: ...	2S	10.10.6...	09 Days...	<input checked="" type="checkbox"/>	1.6.4437	-	-	-	220	-	-	-	-
Ceiling: ...	1N	10.10.6...	09 Days...	<input checked="" type="checkbox"/>	1.6.4437	-	-	-	-	-	<input checked="" type="checkbox"/>	-	-
Ceiling: ...	1N	10.10.6...	09 Days...	<input checked="" type="checkbox"/>	1.6.4437	-	-	-	4100	-	-	-	-
Ceiling: ...	1N	10.10.6...	09 Days...	<input checked="" type="checkbox"/>	1.6.4437	-	-	-	-	-	-	-	-
Ceiling: ...	1N	10.10.6...	09 Days...	<input checked="" type="checkbox"/>	1.6.4437	-	-	-	-	-	-	-	-
Ceiling: ...	2S	10.10.6...	09 Days...	<input checked="" type="checkbox"/>	1.6.4437	-	-	.5	-	-	-	-	-
Ceiling: L...	1N	10.10.6...	09 Days...	<input checked="" type="checkbox"/>	1.6.4437	-	-	18.5	-	-	-	-	-
Ceiling: ...	1N	10.10.6...	09 Days...	<input checked="" type="checkbox"/>	1.6.4437	-	-	-	-	-	-	-	-
Ceiling: ...	1N	10.10.6...	09 Days...	<input checked="" type="checkbox"/>	1.6.4437	-	-	-	-	-	-	-	-
Ceiling: ...	1N	10.10.6...	09 Days...	<input checked="" type="checkbox"/>	1.6.4437	-	-	-	-	-	-	-	-
Demo 03...	Demo R...	10.10.6...	09 Days...	<input checked="" type="checkbox"/>	1.6.4437	-	-	-	-	-	-	-	-
Demo 04...	Demo R...	10.10.6...	09 Days...	<input checked="" type="checkbox"/>	1.6.4437	-	-	-	-	-	-	-	-
Demo 05...	Demo R...	10.10.6...	09 Days...	<input checked="" type="checkbox"/>	1.6.4437	-	-	3.4	238	-	-	-	-
Demo 06...	Demo R...	10.10.6...	09 Days...	<input checked="" type="checkbox"/>	1.6.4437	79	201	11.4	-	-	-	-	-
Demo 07...	Demo R...	10.10.6...	09 Days...	<input checked="" type="checkbox"/>	1.6.4437	80	207	-	280	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	-
Demo 09...	Demo R...	10.10.6...	09 Days...	<input checked="" type="checkbox"/>	1.6.4437	-	-	5.5	242	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	-
Demo 11...	Demo R...	10.10.6...	09 Days...	<input checked="" type="checkbox"/>	1.6.4437	-	-	3.8	anon	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	-
Demo 13...	Demo R...	10.10.7...	09 Days...	<input checked="" type="checkbox"/>	1.6.4437	-	-	.5	-	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	-
Demo 16...	Demo R...	10.10.7...	20 Days...	<input checked="" type="checkbox"/>	1.5.4432	-	-	-	anon	-	-	-	-
Demo 17...	Demo R...	10.10.7...	09 Days...	<input checked="" type="checkbox"/>	1.6.4437	-	-	12.2	-	-	-	-	-

Event: 26 Jun 2017 10:42:15: Started ClockWise 101.11.1.20583