

[AN016]



ADVANCED
NETWORK DEVICES

Using Message Priorities with InformaCast

Version 2.0

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U.S.A

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Static Electric Warning



TROUBLESHOOTING AND ADDITIONAL RESOURCES

Complete Support Site with User Guides & Help: <http://www.anetdsupport.com/>
Additional App Notes: <http://www.anetdsupport.com/AppNotes>
Customer Feedback Survey: <http://www.anetdsupport.com/survey>
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OVERVIEW

All AND devices can trigger pre-programmed behavior based on an audio and/or text message's specified priority level. These actions include activation of one or more of the three LED flashers, message text color changes, display brightness changes, and activation of the general purpose output, used for interfacing with external devices such as a strobe.

Singlewire's InformaCast 9.0.x and newer enables configuration of these priority levels.

INFORMACAST 8.4.X OR 8.5.X SETUP AND CONFIGURATION

To take advantage of these priorities with previous InformaCast releases 8.4.x or 8.5.x, you must first install the AND Priority Patch as follows:

1. Contact Singlewire support by calling 608-661-1140, option 2, or emailing support@singlewire.com, and request the AND priority patch and instructions for installation.
2. Once installed, the patch sets the default range of priority levels in InformaCast to 1-3 only. To increase this range, log into the InformaCast server, and go to the *Admin* → *Broadcast Parameters* page.
3. Set the number of priority levels to 100.
4. Click the *Update* button to save the new setting.

USE

When creating InformaCast messages, you can use the *Message Priority* field in the *Audio* tab to activate up to 20 unique configured priority actions on the targeted AND devices.

Default level = 50

Range: 1 (highest) – 100 (lowest)

See the *Priorities* section of the Gen 2 Configuration Summary document at www.anetdsupport.com/documents for details on configuring priority actions on AND devices.